

# TECHNICAL DATA & SERVICE MANUAL

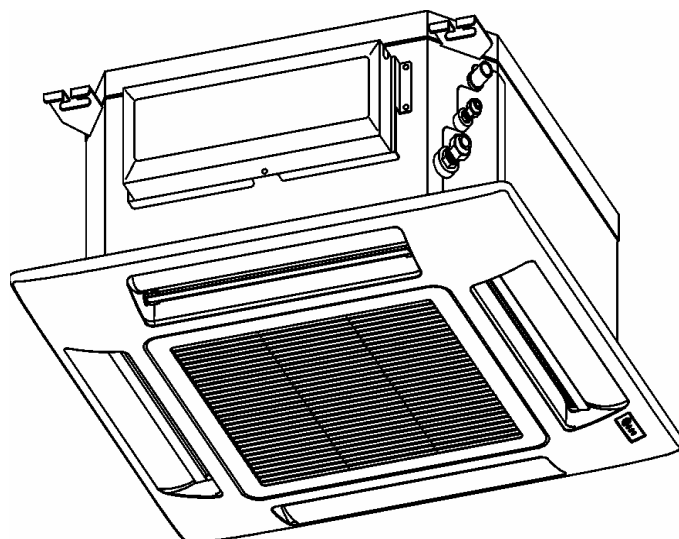
*Euro-Line*®

INDOOR UNIT: AS28AL  
AS38AL

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## SPLIT SYSTEM AIR CONDITIONER

Model No.	Product Code No.
AS28AL	387006112
AS38AL	387006113



## IMPORTANT! Please read before installation

This air conditioning system meets strict safety and operating standards.

For the installer or service person, it is important to install or service the system so that it operates safely and efficiently.

### For safe installation and trouble-free operation, you must:

- Carefully read this instruction booklet before beginning.
- Follow each installation or repair step exactly as shown.
- Observe all local, state and national electrical codes.
- Pay close attention to all warning and caution notices given in this manual.
- The unit must be supplied with a dedicated electrical line.



### WARNING

This symbol refers to a hazard or unsafe practice which can result in severe personal injury or death.



### CAUTION

This symbol refers to a hazard or unsafe practice which can result in personal injury or product or property damage.

### If necessary, get help

These instructions are all you need for most installation sites and maintenance conditions.

If you require help for a special problem, contact our sale/service outlet or your certified dealer for additional instructions.

### In case of improper installation

The manufacturer shall in no way be responsible for improper installation or maintenance service, including failure to follow the instructions in this document.

## SPECIAL PRECAUTIONS

- During installation, connect before the refrigerant system and then the wiring one; proceed in the reverse order when removing the units.

### WARNING

#### When wiring



**ELECTRICAL SHOCK CAN CAUSE SEVERE PERSONAL INJURY OR DEATH. ONLY QUALIFIED, EXPERIENCED ELECTRICIANS SHOULD ATTEMPT TO WIRE THIS SYSTEM.**

- Do not supply power to the unit until all wiring and tubing are completed or reconnected and checked, to ensure the grounding.
- Highly dangerous electrical voltages are used in this system. Carefully refer to the wiring diagram and these instructions when wiring.  
Improper connections and inadequate grounding can cause **accidental injury and death.**

- **Ground the unit** following local electrical codes.
- The Yellow/Green wire cannot be used for any connection different from the ground connection.
- Connect all wiring tightly. Loose wiring may cause overheating at connection points and a possible fire hazard.
- Do not allow wiring to touch the refrigerant tubing, compressor, or any moving parts of the fan.
- Do not use multi-core cable when wiring the power supply and control lines. Use separate cables for each type of line.

### When transporting

Be careful when picking up and moving the indoor and outdoor units. Get a partner to help, and bend your knees when lifting to reduce strain on your back. Sharp edges or thin aluminium fins on the air conditioner can cut your fingers.

### When installing...

#### ... In a ceiling

Make sure the ceiling is strong enough to hold the unit-weight. It may be necessary to build a strong wooden or metal frame to provide added support.

#### ... In a room

Properly insulate any tubing run inside a room to prevent "sweating", which can cause dripping and water damage to walls and floors.

#### ... In moist or uneven locations

Use a raised concrete base to provide a solid level foundation for the outdoor unit. This prevents damage and abnormal vibrations.

#### ... In area with strong winds

Securely anchor the outdoor unit down with bolts and a metal frame. Provide a suitable air baffle.

#### ... In a snowy area (for heat pump-type systems)

Install the outdoor unit on a raised platform that is higher than drifting snow. Provide snow vents.

### When connecting refrigerant tubing

- Keep all tubing runs as short as possible.
- Use the flare method for connecting tubing.
- Apply refrigerant lubricant to the matching surfaces of the flare and union tubes before connecting them; screw by hand and then tighten the nut with a torque wrench for a leak-free connection.
- Check carefully for leaks before starting the test run.

### NOTE:

Depending on the system type, liquid and gas lines may be either narrow or wide. Therefore, to avoid confusion, the refrigerant tubing for your particular model is specified as narrow tube for liquid, wide tube for gas.

### When servicing

- Turn the power OFF at the main power board before opening the unit to check or repair electrical parts and wiring.
- Keep your fingers and clothing away from any moving parts.
- Clean up the site after the work, remembering to check that no metal scraps or bits of wiring have been left inside the unit being serviced.
- Ventilate the room during the installation or testing the refrigeration system; make sure that, after the installation, no gas leaks are present, because this could produce toxic gas and dangerous if in contact with flames or heat-sources.

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# 1. SPECIFICATIONS

## 1-1 Unit Specifications

### AS28AL

<b>Power source</b>	220 - 240V ~ 50Hz
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<b>Voltage rating</b>	230V
-----------------------	------

<b>Performance</b>	Cooling	Heating
Capacity	See catalogue with the requested matching	
Air circulation (High/Med./Low)	m <sup>3</sup> /h 700/600/500	

<b>Features</b>			
Controls/Temperature controls	Microprocessor/ I.C. thermostat		
Control unit	Wireless remote control unit		
Timer	ON/OFF 24 hours		
Fan speed	3 and Auto /1(Hi)		
Airflow direction	Vertical	Auto	
Air Filter	Washable, Anti-Mold		
Operation sound	High/Med./Low	dB-A	52/48/45
Refrigerant tubing connections	Flare type		
Refrigerant tube diameter	Narrow tube	mm(in.)	6,35 (1/4)
	Wide tube	mm(in.)	9,52 (3/8)
Refrigerant	R410A		
Refrigerant tube kit / Air clean filter	Optional / -----		

<b>Dimensions &amp; Weight</b>				
Dimensions	Unit	Height	mm	273
		Width	mm	575
		Depth	mm	575
Ceiling panel	Unit	Height	mm	64
		Width	mm	730
		Depth	mm	730
Package dimensions	Unit	Height	mm	380
		Width	mm	744
		Depth	mm	650
		Volume	m <sup>3</sup>	0,18
Ceiling panel	Unit	Height	mm	110
		Width	mm	800
		Depth	mm	800
		Volume	m <sup>3</sup>	0,07
Weight	Unit	Net	kg	16,5
		Shipping	kg	21
		Net	kg	2,50
		Shipping	kg	4,70

DATA SUBJECT TO CHANGE WITHOUT NOTICE

## AS38AL

<b>Power source</b>	220 - 240V ~ 50Hz
---------------------	-------------------

<b>Voltage rating</b>	230V
-----------------------	------

<b>Performance</b>	Cooling	Heating
Capacity	See catalogue with the requested matching	
Air circulation (High/Med./Low)	m³/h 700/600/500	

<b>Features</b>			
Controls/Temperature controls		Microprocessor/ I.C. thermostat	
Control unit		Wireless remote control unit	
Timer		ON/OFF 24 hours	
Fan speed		3 and Auto /1(Hi)	
Airflow direction		Vertical	Auto
Air Filter		Washable, Anti-Mold	
Operation sound	High/Med./Low	dB-A	52/48/45
Refrigerant tubing connections		Flare type	
Refrigerant tube diameter	Narrow tube	mm(in.)	6,35 (1/4)
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<b>Dimensions &amp; Weight</b>					
Dimensions	Unit	Height	mm	273	
		Width	mm	575	
		Depth	mm	575	
Ceiling panel	Unit	Height	mm	64	
		Width	mm	730	
		Depth	mm	730	
Package dimensions	Unit	Height	mm	380	
		Width	mm	744	
		Depth	mm	650	
		Volume	m3	0,18	
Ceiling panel	Unit	Height	mm	110	
		Width	mm	800	
		Depth	mm	800	
		Volume	m3	0,07	
Weight	Unit	Net	kg	16,5	
		Shipping	kg	21	
		Ceiling panel	Net	kg	2,50
			Shipping	kg	4,70

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**AS28AL**  
**AS38AL**

<b>Controller PCB</b>	
Part No.	KSA
Controls	Microprocessor
Control circuit fuse	250 V - 5 A

<b>Remote Control Unit</b>	RC-7 (RC)
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<b>Fan &amp; Fan Motor</b>	
Type	Centrifugal fan
Q'ty ..... Dia. and length	1.... Ø 280 / L 175
Fan motor model...Q'ty	R4E280-AK45-12... 1
No. Of poles...rpm (230 V)	4 ... 870/720/600/270
Running Amps	A 0,33
Power input	W 75
Coil resistance (Ambient temp. 20 °C )	Ω BLU-BLK: 231,0 BLK-GRY: 50,2 GRY-RED: 27,8 RED-WHT: 119,5 WHT-BLU: 49,5
Safety devices	Type Internal thermal protector
	Operating temp. Open °C 160 ± 10K
	Close °C 130 ± 15K
Run capacitor	μF 2
	VAC 450

<b>Flap Motor</b>	
Type	Synchro motor
Model	M2LJ24ZE31
Rating	AC 208/230V 50/60Hz
No of poles ...rpm	8 .... 2,5/3,0
Nominal output	W 3/2,5
Coil resistance (Ambient temp. 20 °C )	kΩ 16,45 ± 15%

<b>Heat Exch. Coil</b>	
Coil	Aluminium plate fin / Copper tube
Rows	1
Fin pitch	mm 1,3
face area	m2 0,258

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## 1-3 Other Component Specifications

AS28AL

AS38AL

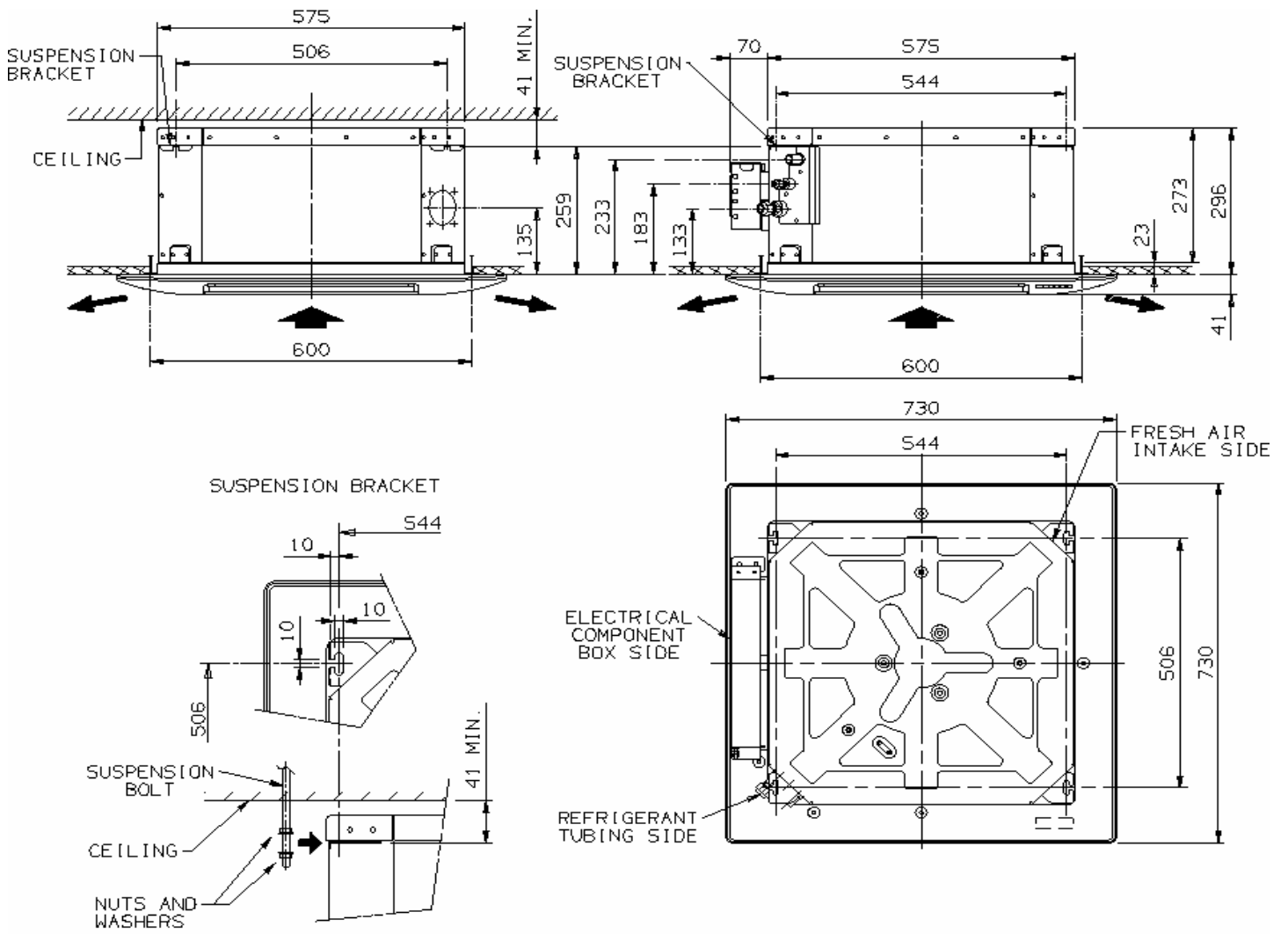
Thermistor ( Coil sensor TH1)	
Resistance	KΩ 10 ± 3%

Thermistor ( Room sensor TH2)	
Resistance	KΩ 10 ± 5%

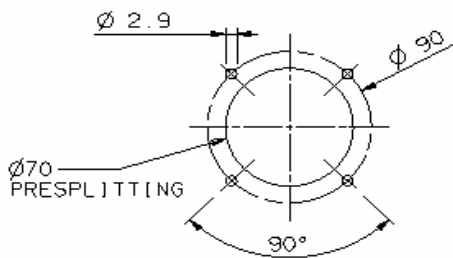
Drain pump	
Model	PC 309564003
Rating	Voltage 220/240V - 50Hz
	Input 14W
Total head capacity	0,4 l/min

Safety float switch	
Model	BI 1300 2725
Contact rating	230V AC/DC - 0,5A

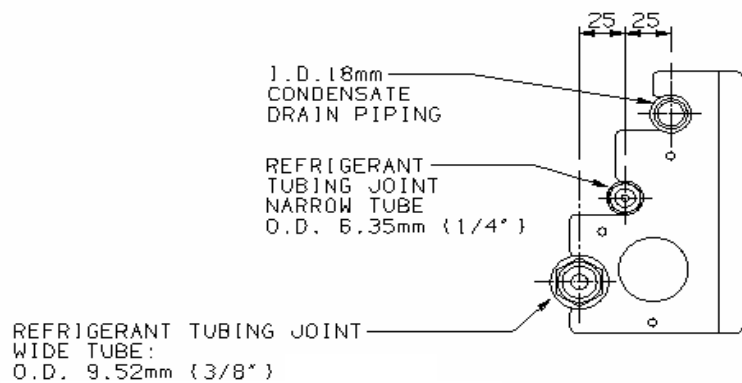
## 2. DIMENSIONAL DATA



FRESH AIR INTAKE PORT



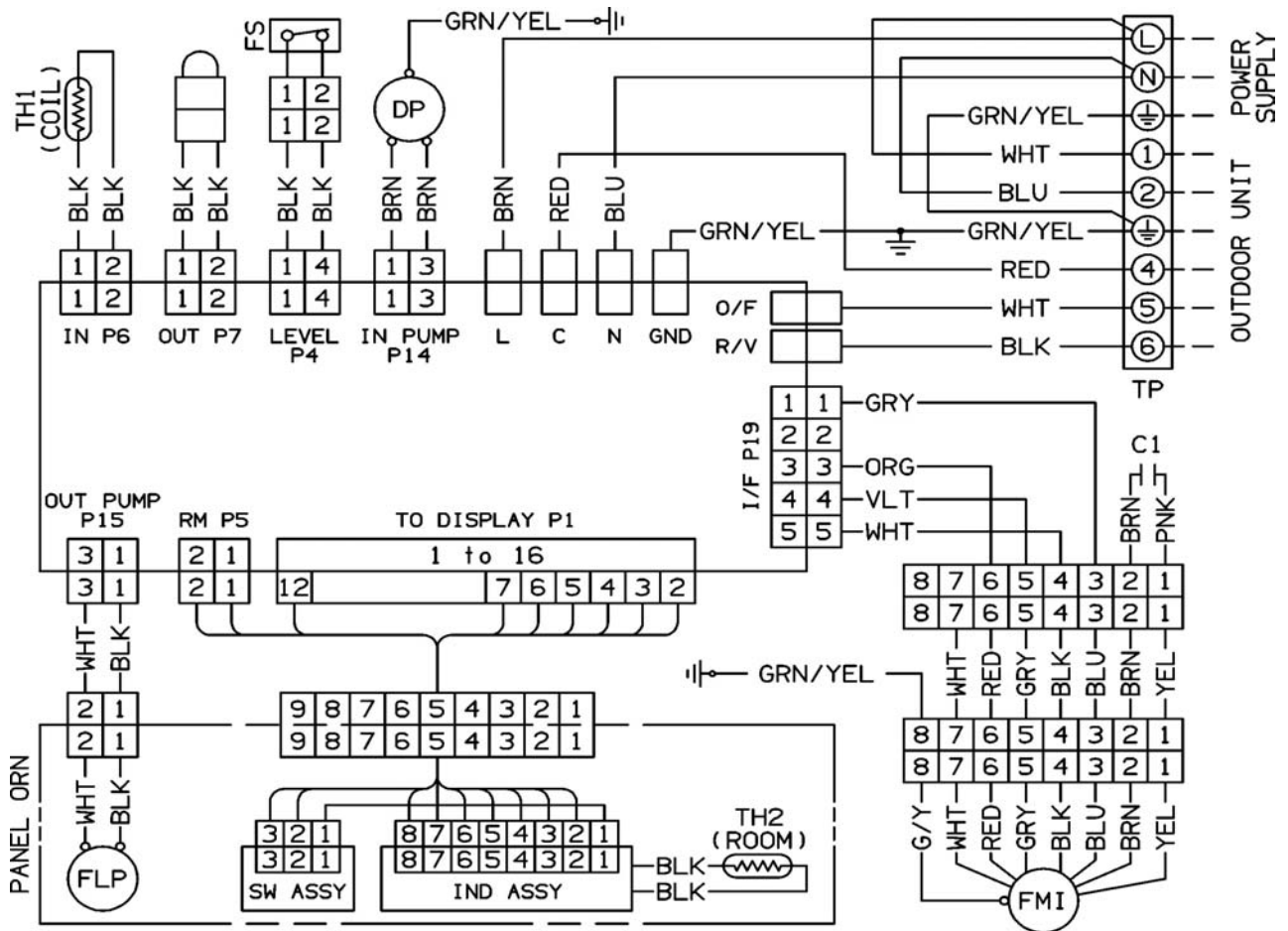
REFRIGERANT TUBING SIDE



Units: mm

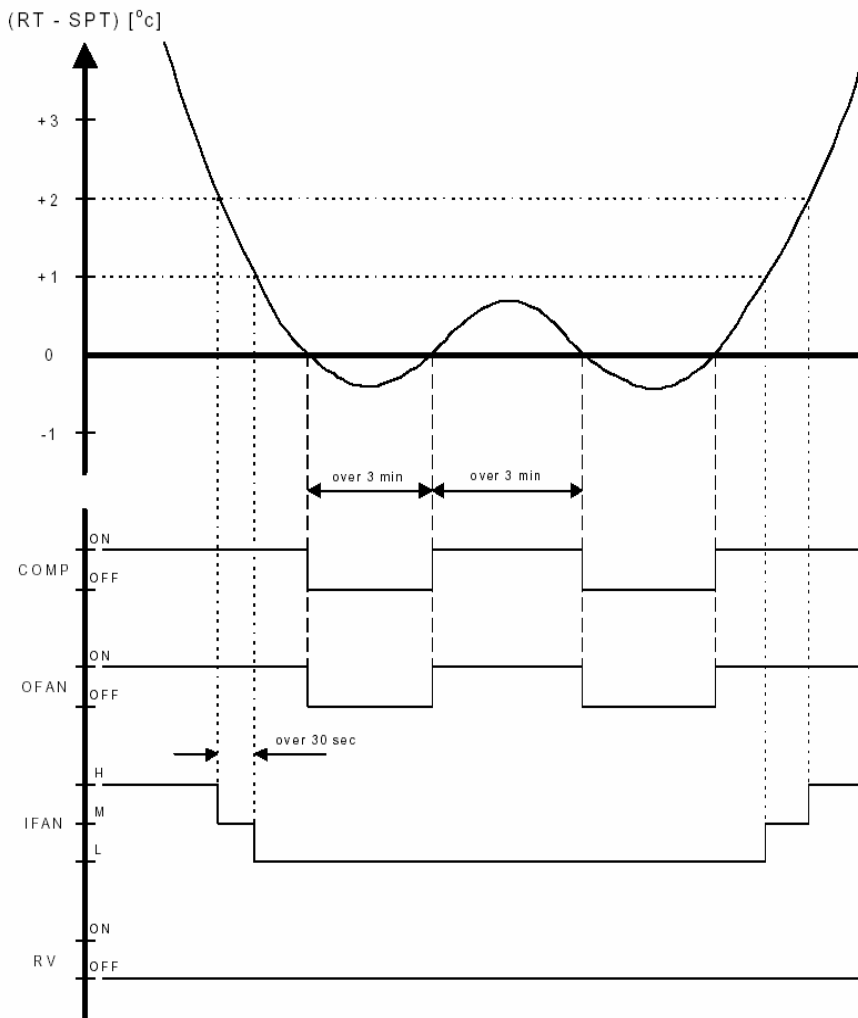
# 3. ELECTRICAL DATA

## 3-1 Electric Wiring Diagrams



## 4. FUNCTION

### 4-1 Cool Mode Operation

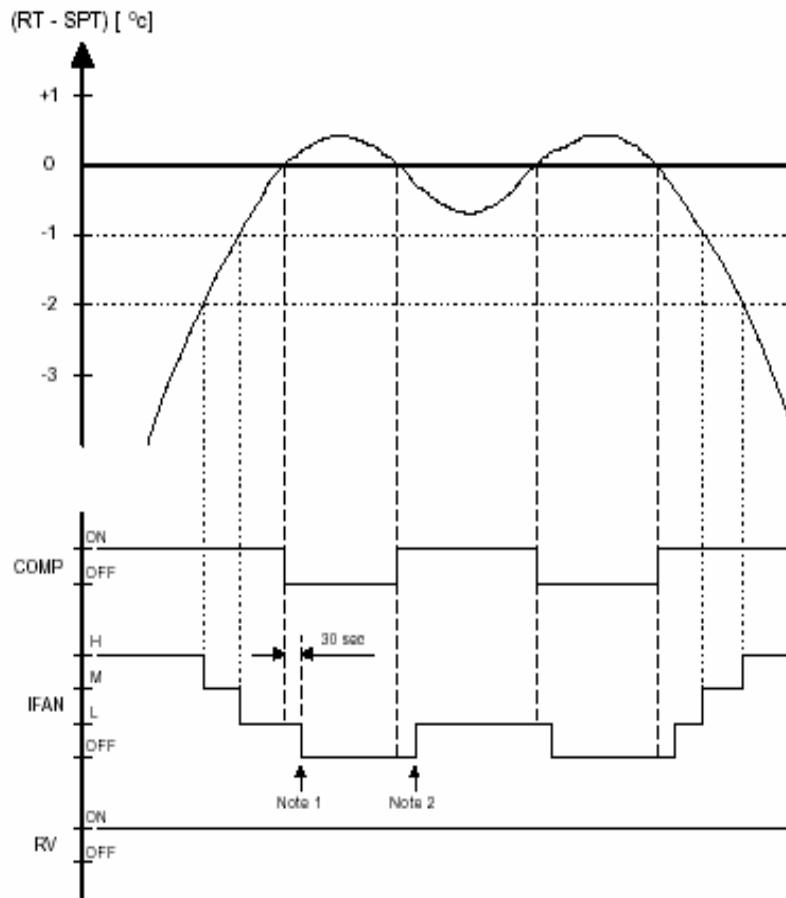


In Cool Mode, the operation of the Compressor (COMP), Outdoor Fan (OFAN) and Indoor Fan (IFAN) are determined by the difference between the Room Temperature (RT) and the Set Point Temperature (SPT) as in the graph above.

Notes:

- In this graph, the IFAN is operating in the "Auto Fan Speed" setting. If the user has selected the low, medium or high fan speed, the IFAN will run constantly at that speed only.
- In addition to the value of  $(RT-SPT)$ , the operations of the relays are also controlled by protection delays. For example, (a) the minimum On/Off time of the COMP is 3 min and 3 min respectively, and (b) the IFAN can change speed only after it has operated at the same speed for 30 sec in autofan setting and 1 sec for H/M/L setting.

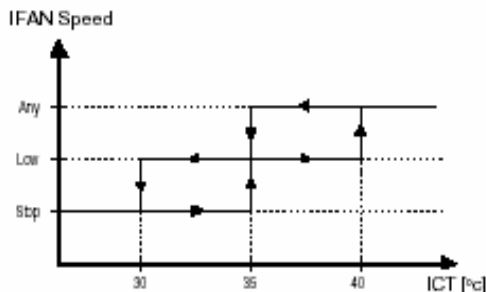
## 4-2 Heat Mode Operation



The Heat Mode operation is similar to the Cool Mode operation. The COMP, OFAN and IFAN are mainly controlled by the value of  $(RT - SPT)$ . In the graph above, the IFAN is operating in Auto Fan speed mode. Therefore, the IFAN speed changes automatically according to the  $(RT - SPT)$ .

Note 1: The 30s IFAN operation is for purging the heat from the in-coil after COMP has stopped.

Note 2: The IFAN will not be turned on until the in-coil temperature is high enough (as shown in the graph below) to prevent the unit from supplying cool air.

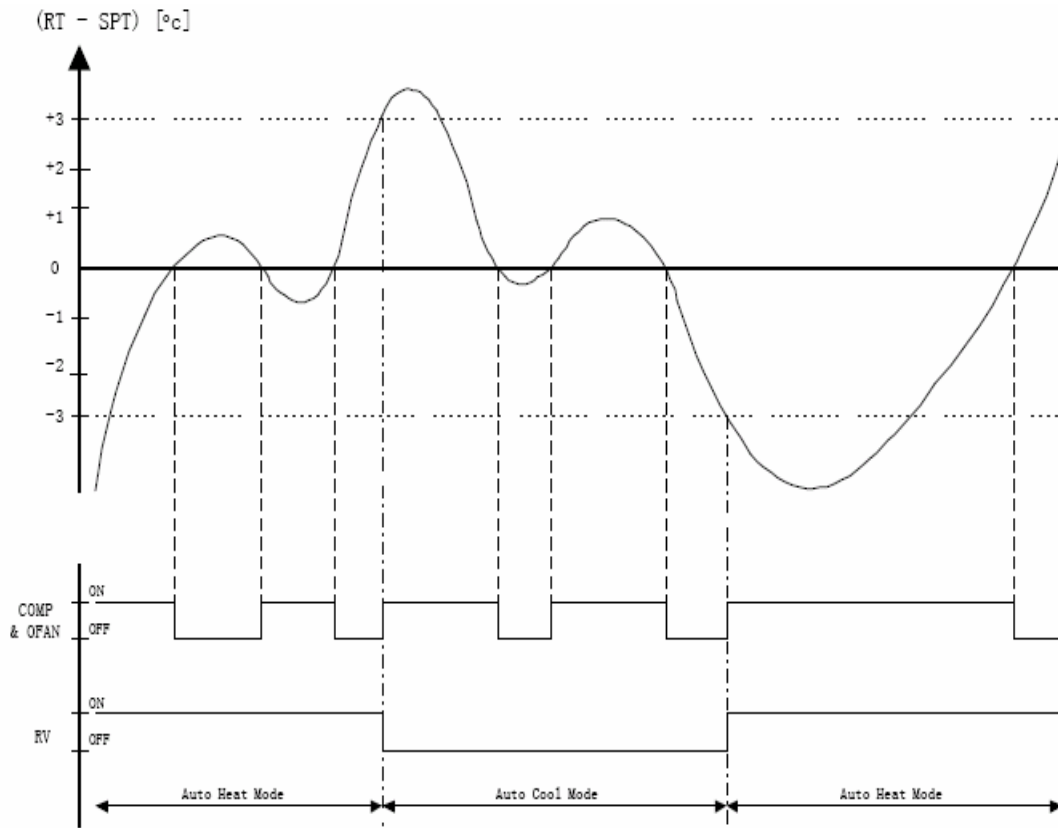


ICT = In-coil Temperature

Any = Hi, Med or Low fan speed which is selected by the user. In Auto Fan Speed Mode, the fan speed is selected by the unit automatically instead.

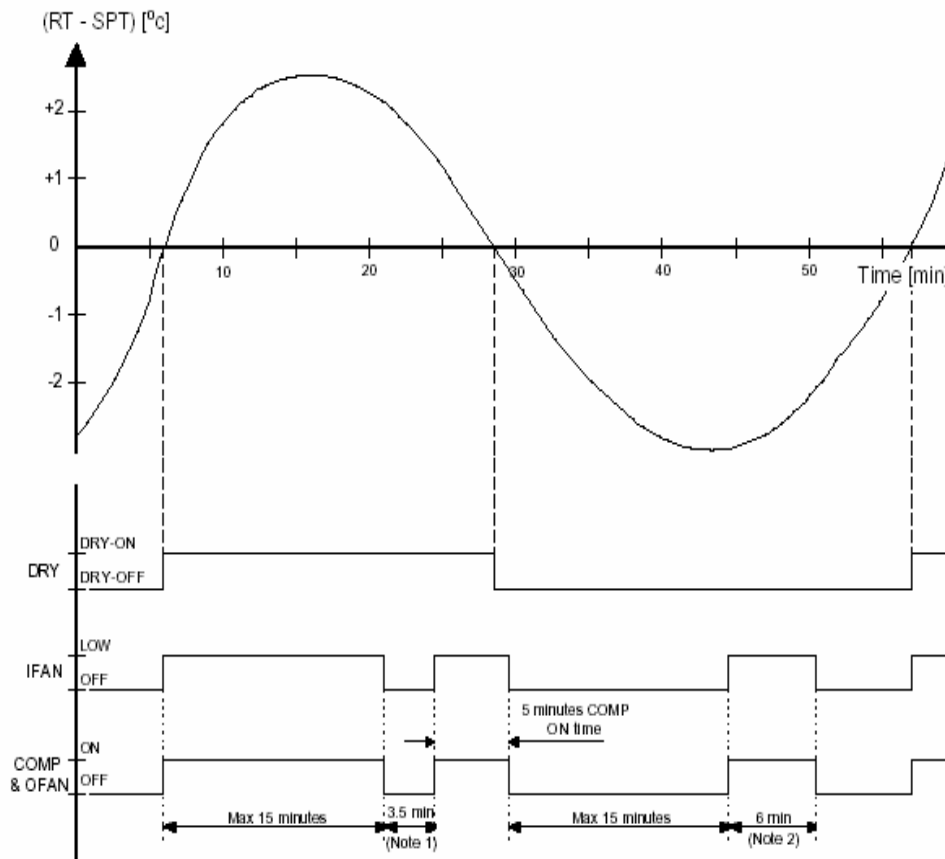
Low = The indoor fan is forced to operate at low speed

### 4-3 Auto (Cool/Heat) Mode Operation



In Auto Mode, the unit switches between the Auto Cooling Mode and Auto Heating Mode automatically to maintain the room temperature (RT) at the set point temperature (SPT).

## 4-4 Dry Mode Operation



In Dry Mode, the unit operates in a mild cool mode to lower the humidity of the room. In order to maintain a high efficiency in the drying operation without over lowering the room temperature excessively, the Dry Mode is different from the Cool Mode in two ways.

- The IFAN is forced to operate at low speed only. And, the IFAN is turned off with the COMP.
- The unit operates in either the "Dry-on" state or the "Dry-off" state. If  $RT < SPT$ , the unit will operate in "Dry-off" state. After the COMP has stopped working for 15 min, it is forced to operate for 6 min. If  $RT > SPT$ , the unit will operate in "Dry-on" state. After the COMP has been working for 15 min, it is forced off for 3.5 min.

Note 1: COMP is forced off in Dry-on state.

Note 2: COMP is forced to operate in Dry-off state.

## 4-5 Fan Mode Operation

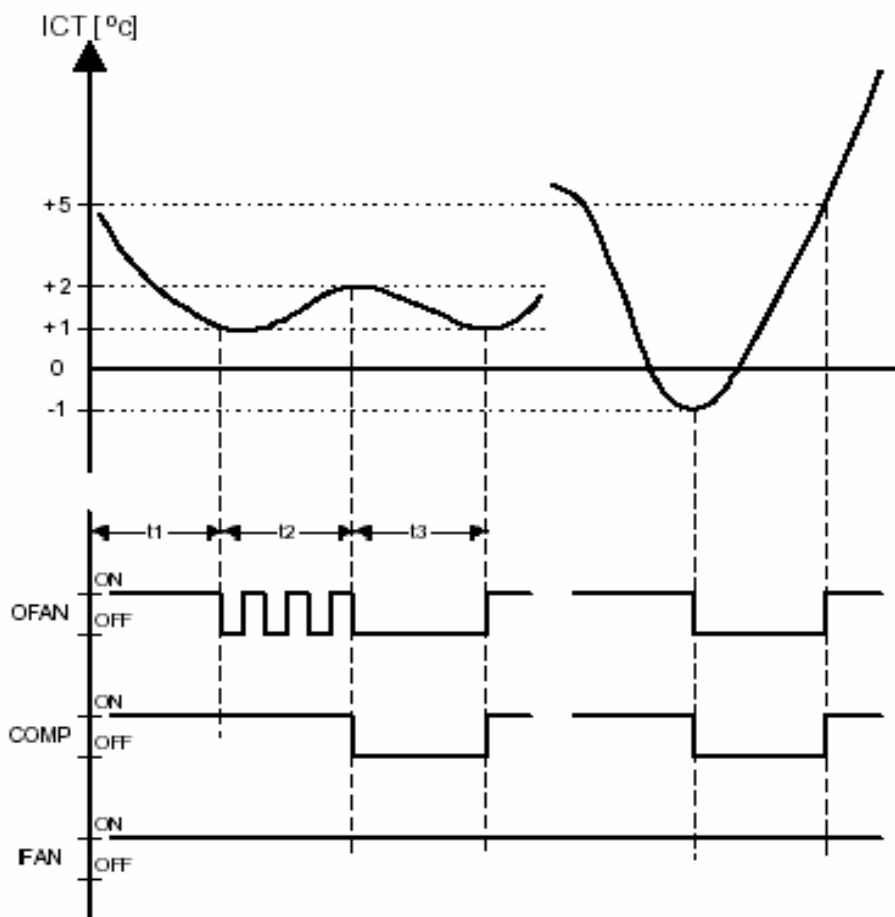
In Fan Mode, the indoor fan is turned on to improve the air circulation in the room. COMP and OFAN remain OFF all the time.

Note: If the user has selected the Auto Fan Speed setting, the IFAN speed would be selected by the unit automatically according to the difference between RT and SPT, as in Cool Mode.

## 4-6 Protection operations in Cool and Dry Mode

### 1. Indoor Coil Defrost Protection

The in-coil defrost protection can prevent the ice formation at the in-coil when the ambient temperature is low.



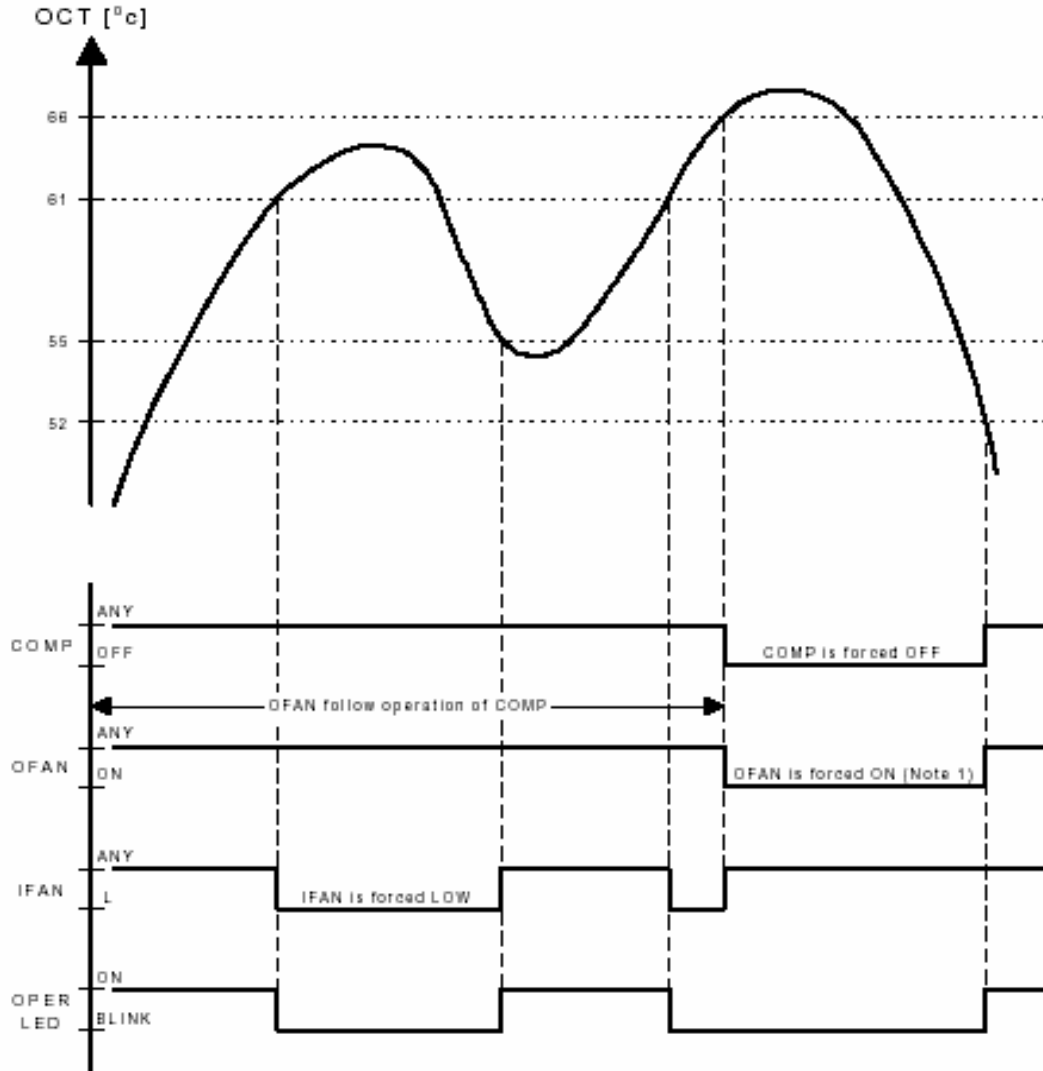
t1 = 5 min minimum for each COMP starting

t2 = OFAN cycling (alternate between ON and OFF every 30 sec) for 20 min maximum

t3 = COMP and OFAN stop for 10 min

## 2. Outdoor Coil High Pressure Protection

The out-coil high pressure protection prevent the build up of high pressure at the out-coil during cooling operation.

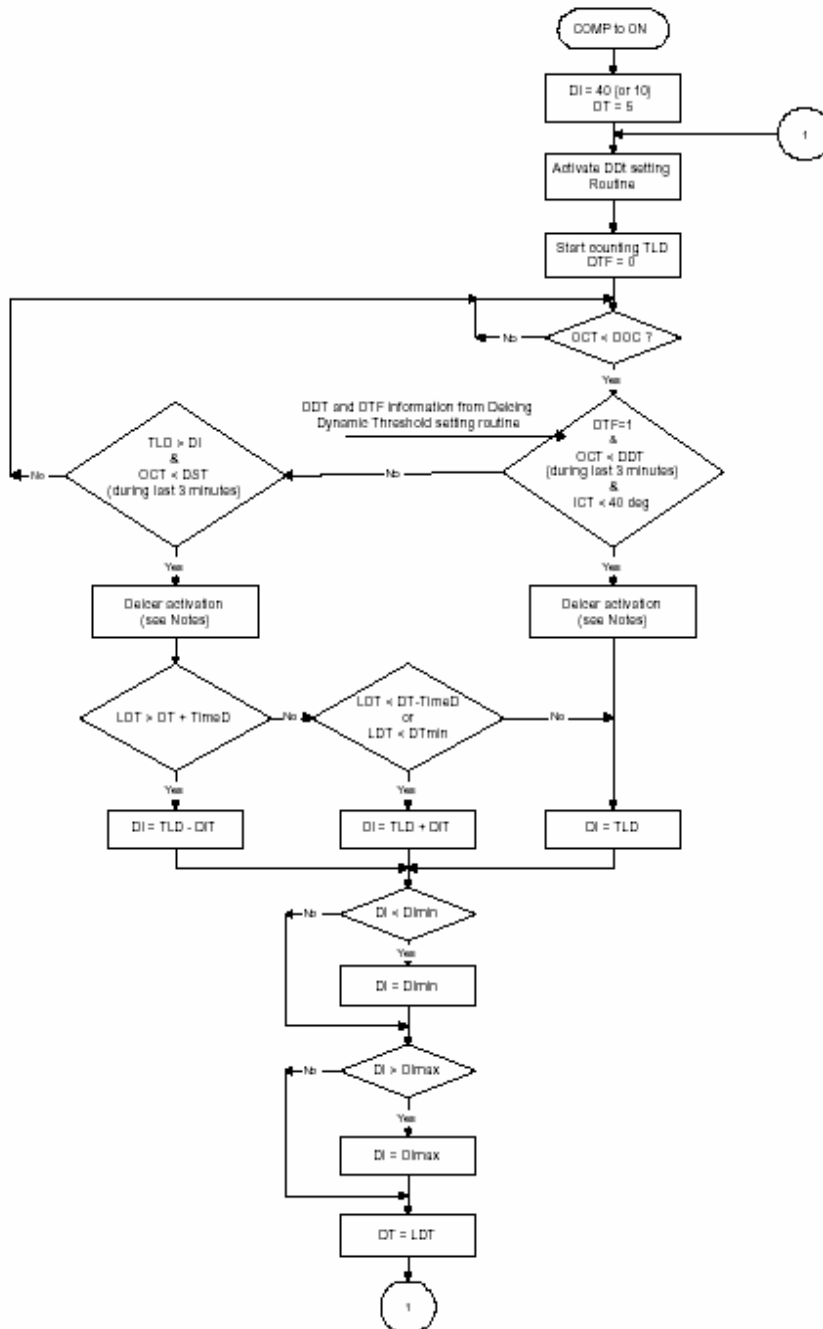


Note 1: In some applications, the outdoor fan and the compressor are controlled together by the COMP relay output from the controller. In this case, it will take more time for the out-coil to cool down during the high pressure protection, because the outdoor fan will be turned off with the compressor instead of working as in the graph above.

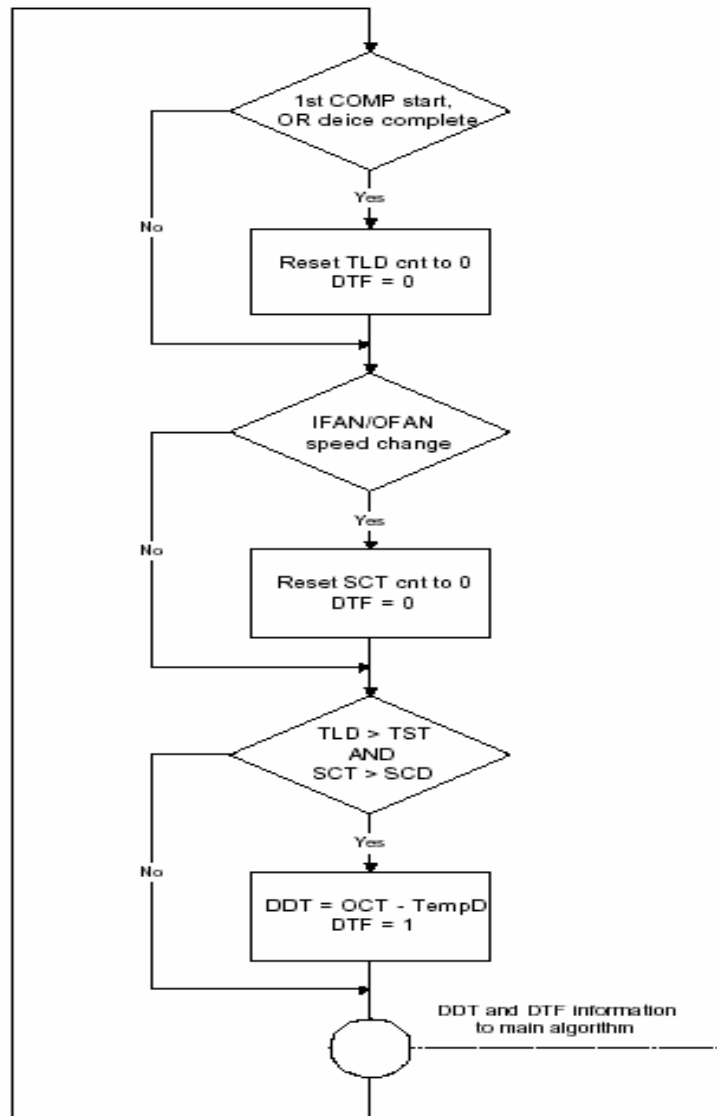
## 4-7 Protection Operations in Heat Mode

### 1. Outdoor Coil Deice Protection

The deice process is controlled by an Ice Detection Algorithm (IDA). The IDA is a unique control algorithm incorporated to maintain optimal utilization of the heat pump capacity, especially in below-zero outdoor temperature condition. The out-coil deicing will be activated not only by static temperature detection as normally done, but also while ice forming is detected on the out-coil.



The following routine runs continuously while A/C is working in Heat Mode. The routine outputs Deicing Dynamic Threshold (DDT) and Deicer Threshold Flag (DTF) to the main Deicer routine.



Explanation:

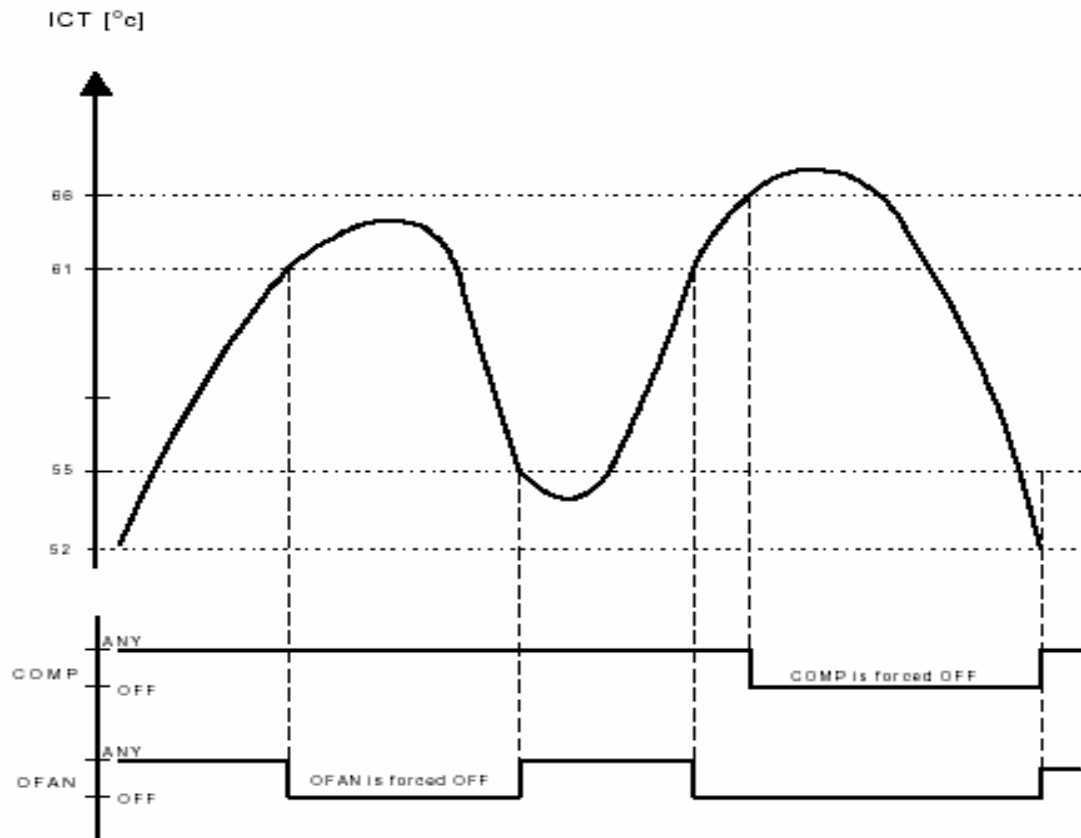
The "Ice Forming Detection" will be done by two algorithms –

- a. In Dynamic Temp Detection, the ice formation will be detected by
  - (i) Compare the OCT with a Deicing Dynamic Temperature Threshold, and
  - (ii) Detect the drop in ICT which accompany the ice formation.
- b. The Static Temp Detection will be done by comparing the OCT with a Deicing Static Temperature Threshold.

The Deicing Data Record is used to determine the time delay between two deicing cycles. In general, the time delay will be increased if the last deicing cycle can be completed quickly.

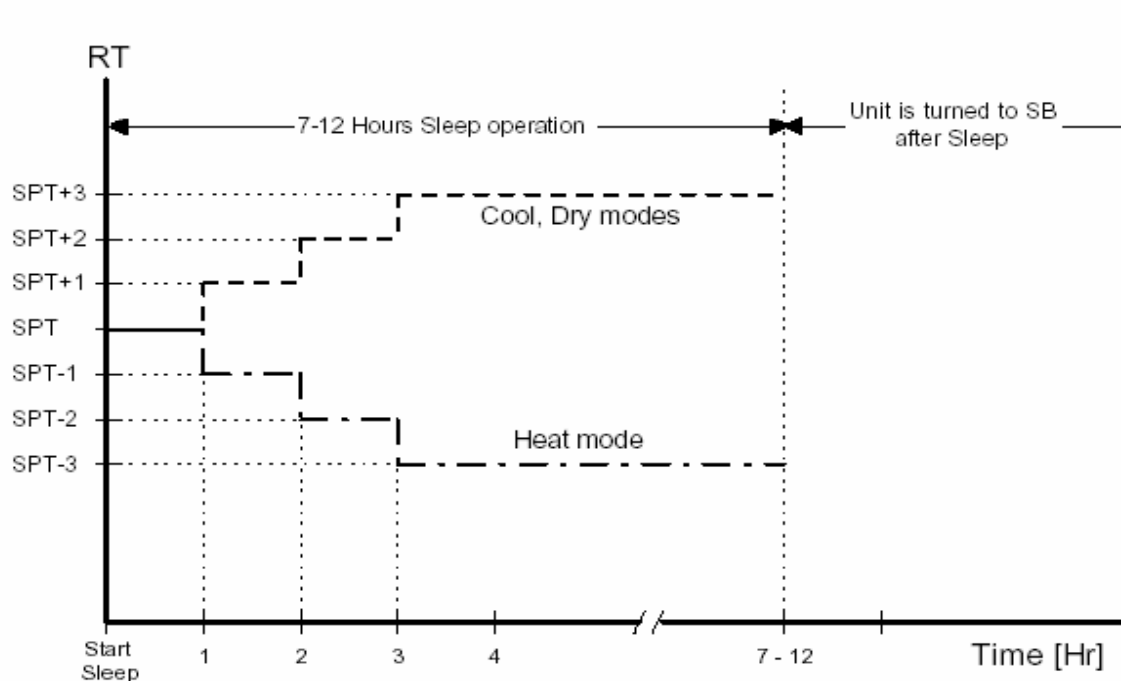
## 2. Indoor Coil High Pressure Protection in Heat Mode

The in-coil high pressure protection prevents the build up of high pressure at the in-coil during heating operation.



## 4-8 Sleep Function

Room temperature is automatically controlled to compensate for body temperature variations while sleeping. This mode of operation is designed for maximal comfort in both COOL and HEAT modes.



## 4-9 Daily Timer Function

There are 2 independent timers – ON Timer and OFF Timer. Unit can be programmed to be ON and OFF automatically at preset time everyday, by using a remote controller. The resolutions of the ON/OFF timers are 10 min.

## 4-10 IFEEL Function

There are 2 independent timers – ON Timer and OFF Timer. Unit can be programmed to be ON and OFF automatically at preset time everyday, by using a remote controller. The resolutions of the ON/OFF timers are 10 min.

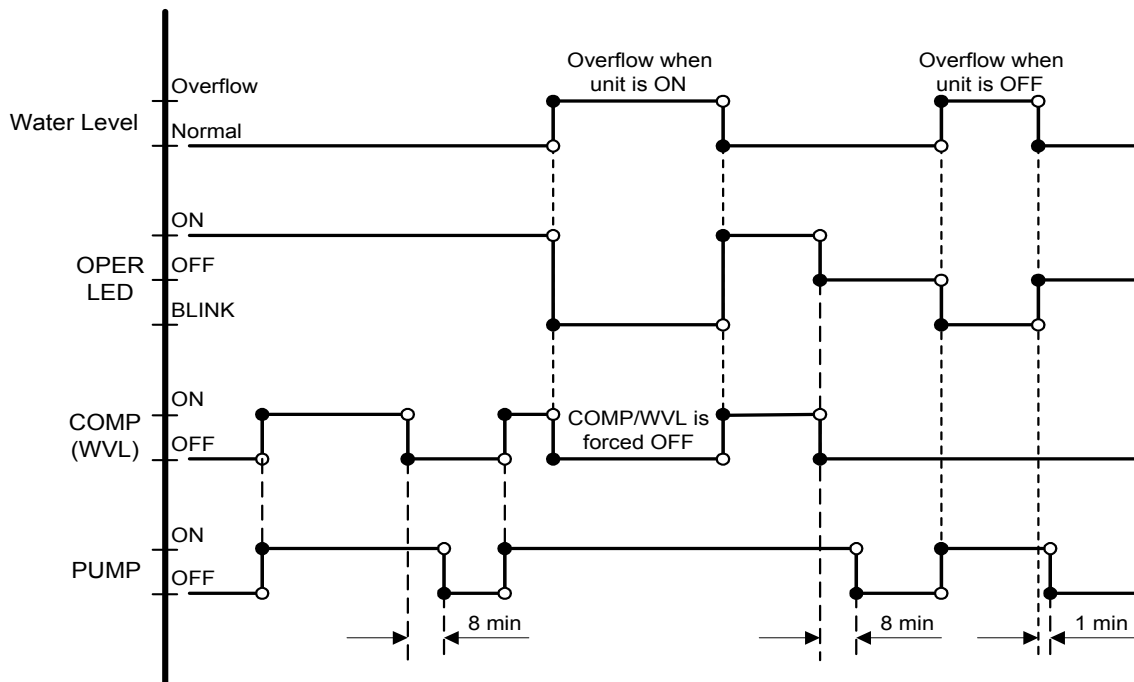
## 4-11 Pump Operation

Drain pump operates only in Cool and Dry Mode.

The float switch used for water level detection is closed under normal condition, and is open when water overflows.


For the NEC version of MCU, the "Overflow" and "Normal" conditions are indicated by a logic "0" and "1" at the float switch pins connector respectively.

For the Fujitsu version of MCU, the "Overflow" and "Normal" condition are indicated by a logic "1" and "0" at the float switch pins connector respectively. The overflow condition can activate the water pump in Standby and operating modes



# 5. TROUBLESHOOTING

## 5-1. Check before and after troubleshooting



**WARNING**

Hazardous voltage can cause **ELECTRIC SHOCK** or **DEATH**. Disconnect power or turn off circuit breaker before you start checking or servicing.

### 5-1-1. Check power supply wiring.

- Check that power supply wires are correctly connected to terminals **L** and **N** on the terminal plate in the indoor unit.

### 5-1-2. Check inter-unit wiring.

- Check that inter-unit wiring is correctly connected to the outdoor unit from the indoor unit.

### 5-1-3. Check power supply.

- Check that voltage is in specified range ( $\pm 10\%$  of the rating).
- Check that power is being supplied.

### 5-1-4. Check lead wires and connectors in indoor and outdoor units.

- Check that coating of lead wires is not damaged.
- Check that lead wires and connectors are firmly connected.
- Check that wiring is correct.

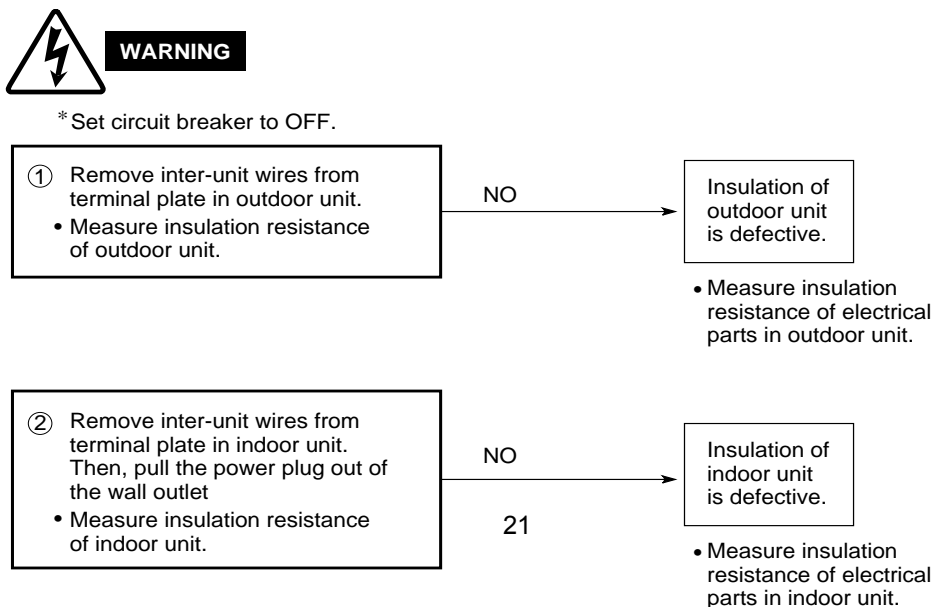
## 5-2. Air conditioner does not operate.

### 5-2-1. Circuit breaker trips (or fuse blows).

**A. When the circuit breaker is set to ON, it trips immediately. (Resetting is not possible.)**

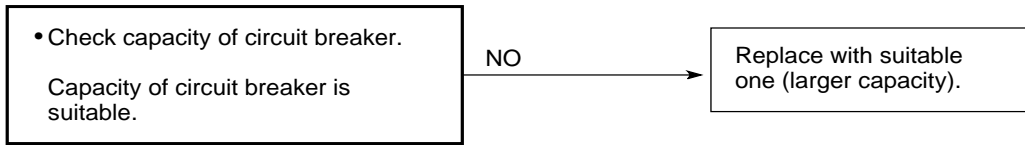
- There is a possibility of ground fault.
- Check insulation resistance.

If resistance value is  $2M\Omega$  or less, insulation is defective ("NO").

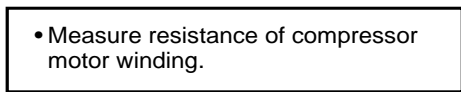


**B. Circuit breaker trips in several minutes after turning the air conditioner on.**

- There is a possibility of short circuit.

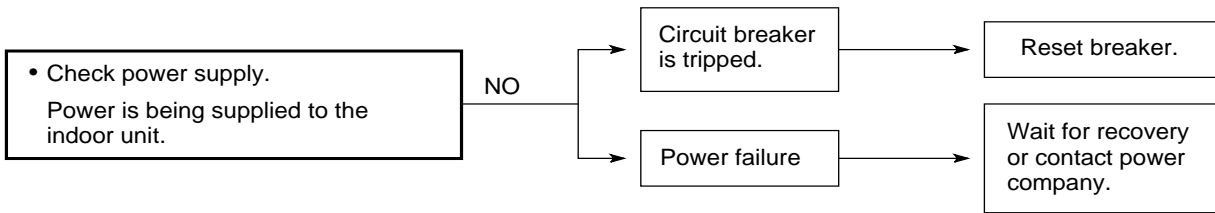


In case of Heating operation :

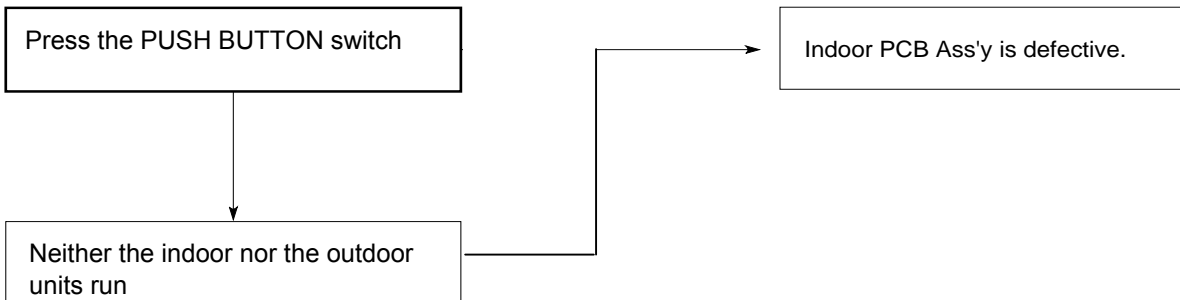


**!5-2-2. Neither indoor nor outdoor unit runs.**

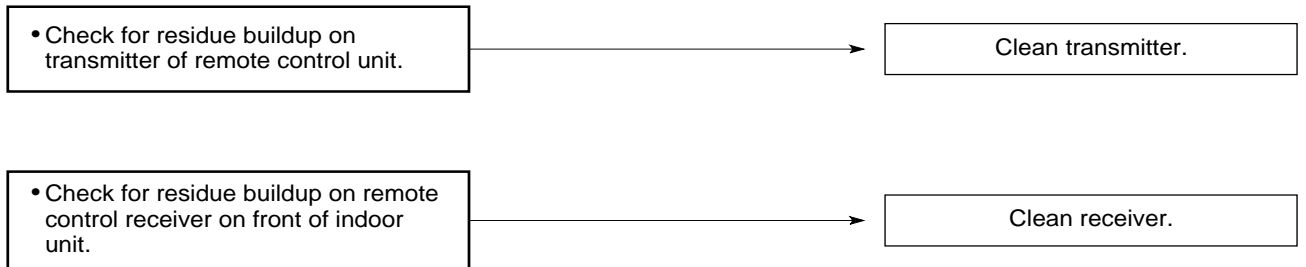
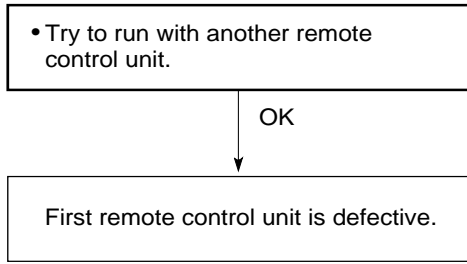
**A. Power is not supplied.**



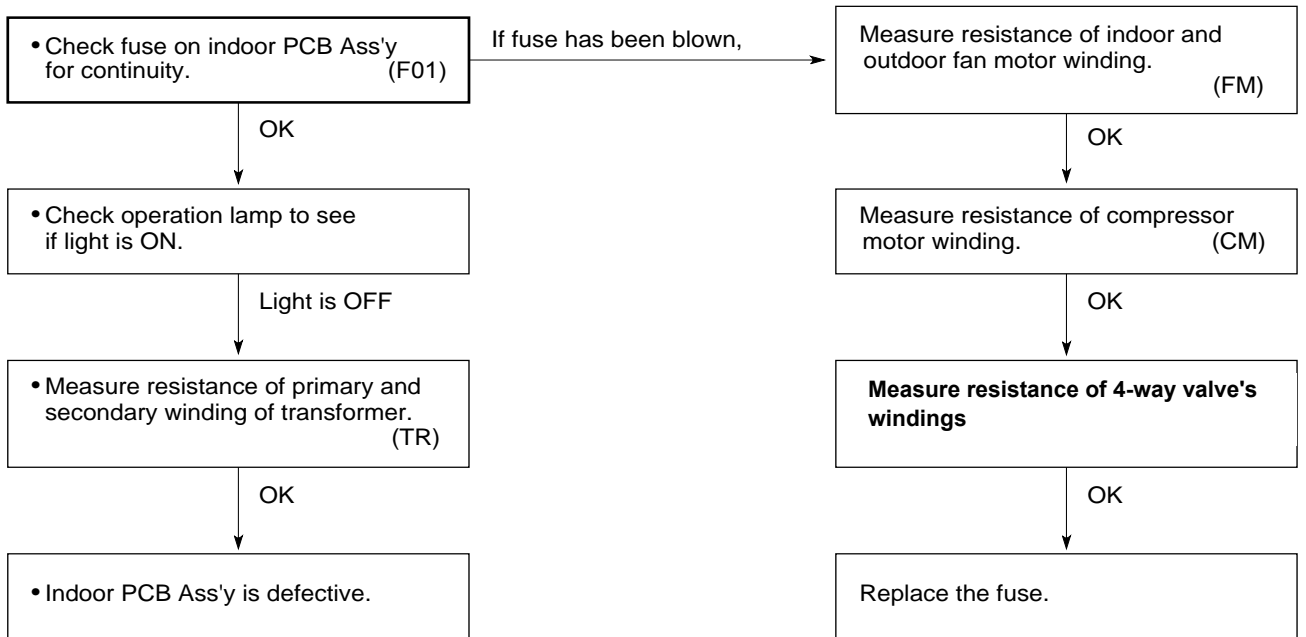
**B. Check PUSH BUTTON switch in the indoor unit.**



**C. Check remote control unit.**



**D. Check fuse on the indoor PCB Ass'y.**



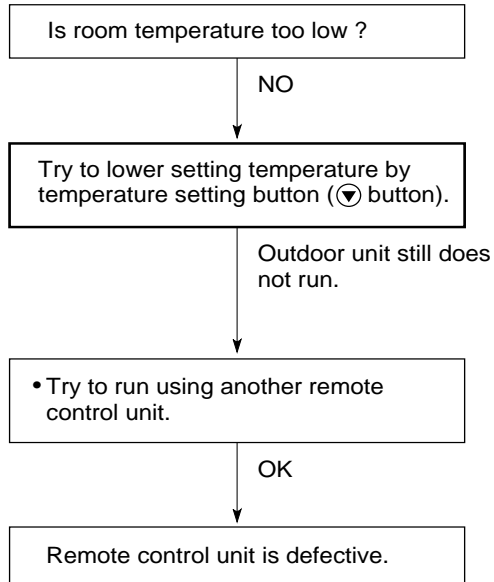
**E. Check TIMER on the remote control unit.**



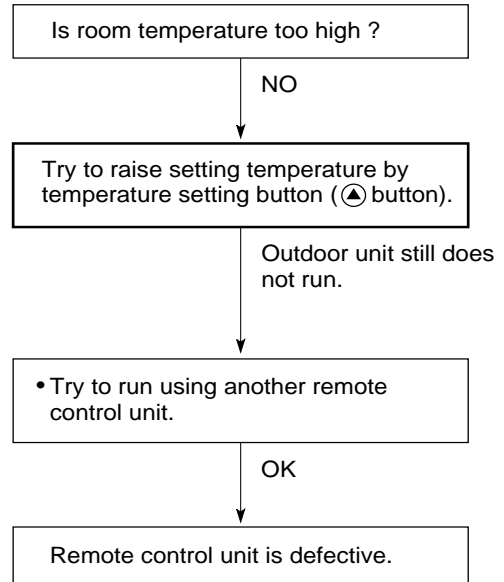
### 5-2-3. Only outdoor unit does not run.

#### A. Check setting temperature.

COOL



HEAT

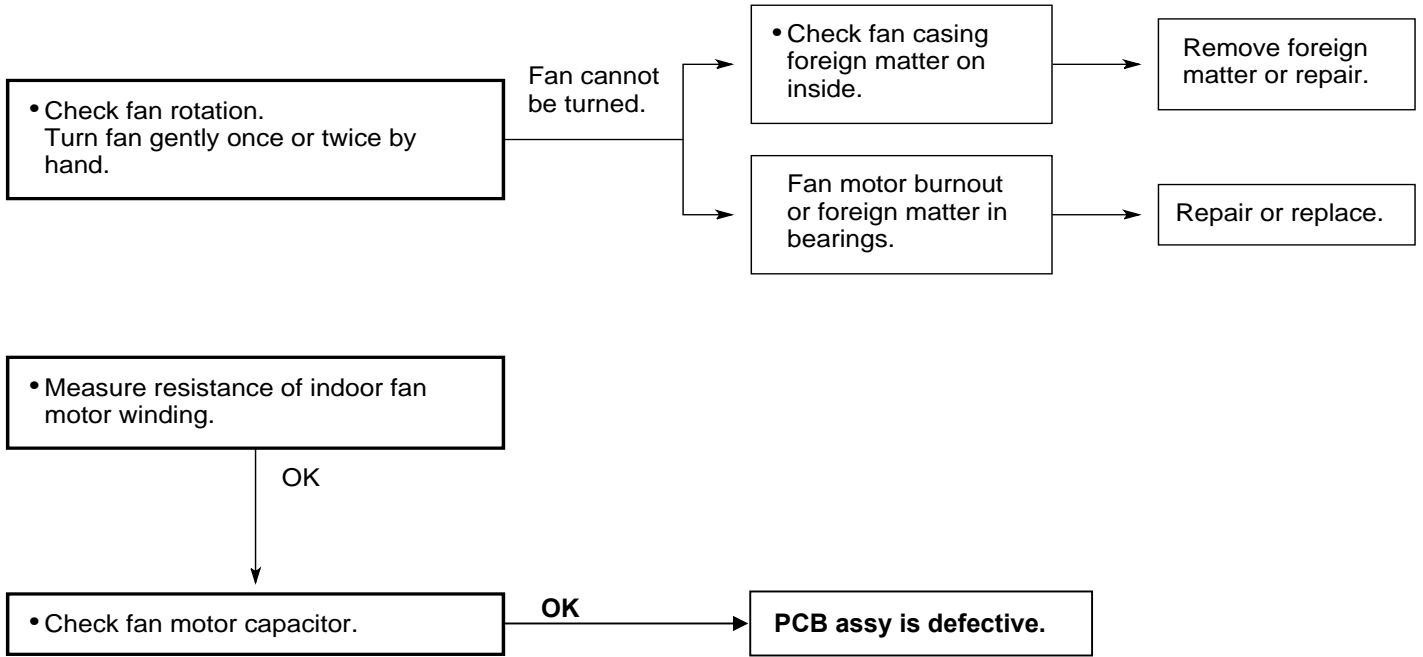


### 5-2-4. Only Indoor unit does not run.

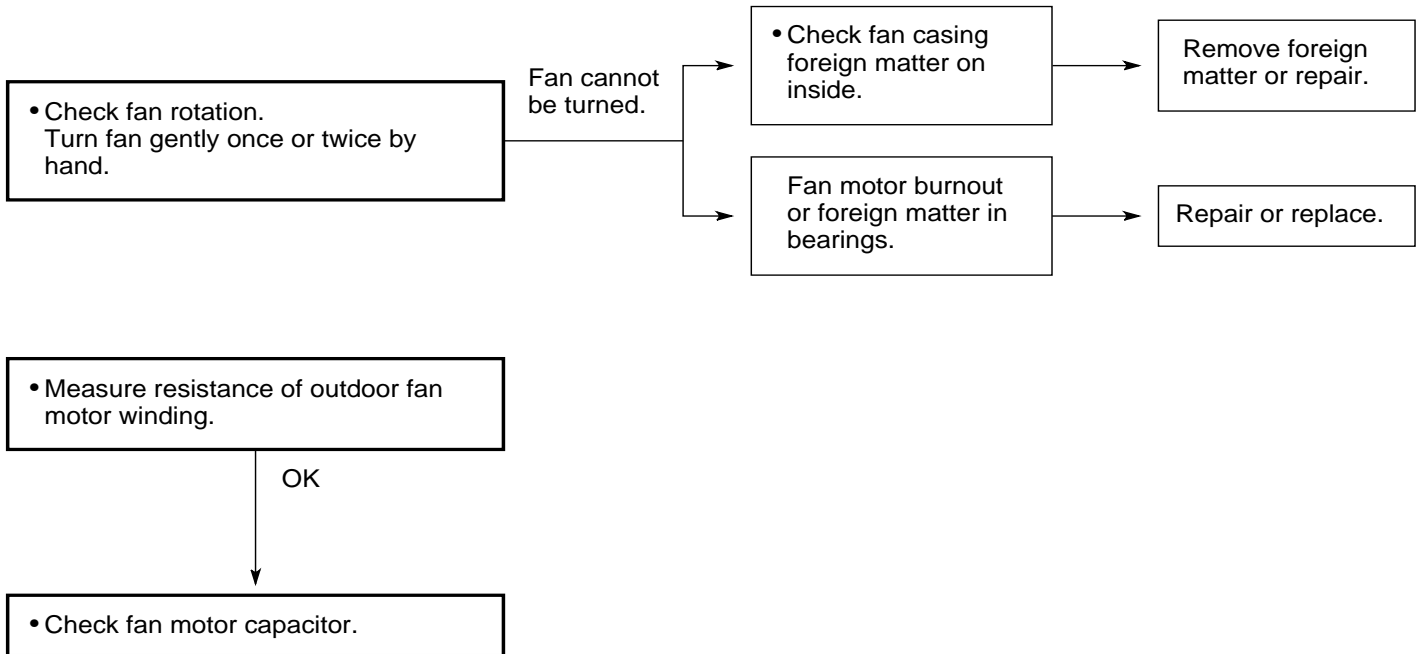
- Indoor PCB Ass'y is defective.

### 5-3. Some part of air conditioner does not operate.

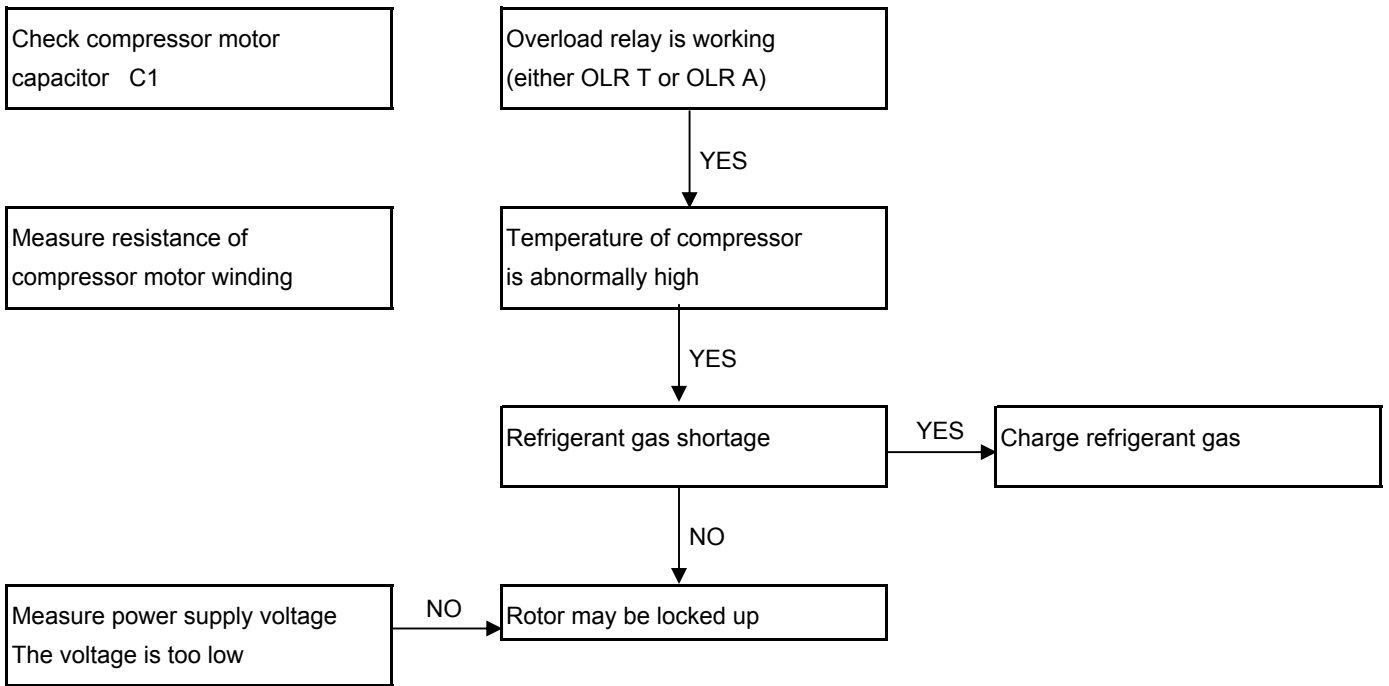
#### 5-3-1. Only indoor fan does not run.



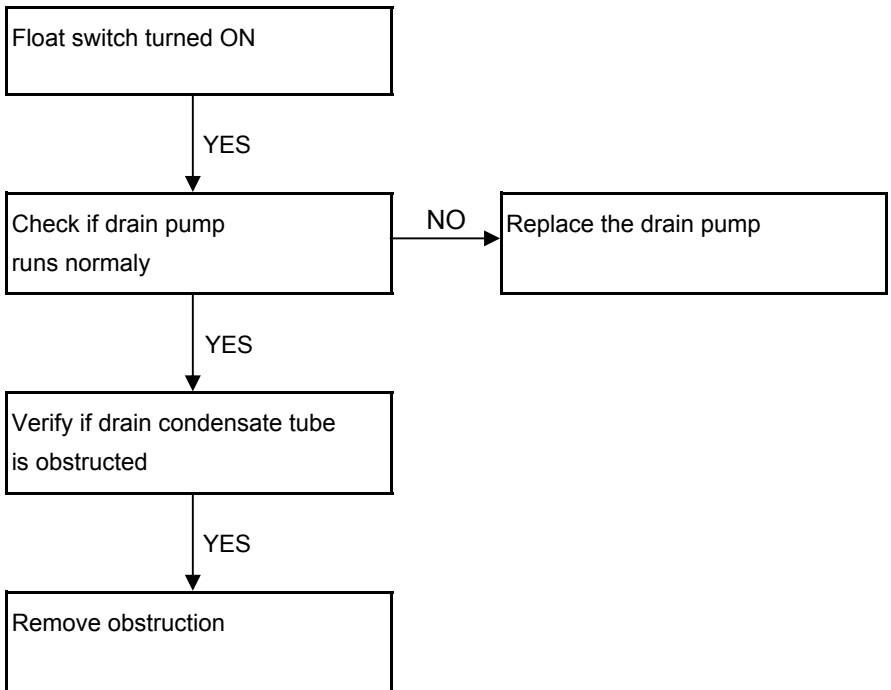
#### 5-3-2 Only outdoor fan does not run.



### 5-3-3. Only compressor does not run



### 5-3-4. Compressor and outdoor fan do not run



## 5-4. Air conditioner operates, but abnormalities are observed

### 5-4-1. Operation does not switch from HEAT to COOL (or COOL to HEAT)

Remote control unit  
may be defective

Receiver in lamp ass'y  
may be defective

Measure resistance of  
4-way valve's winding

#### COOL to HEAT

Check voltage between  
terminals N and 6 (230V AC)

OK

Outdoor PCB ass'y is defective

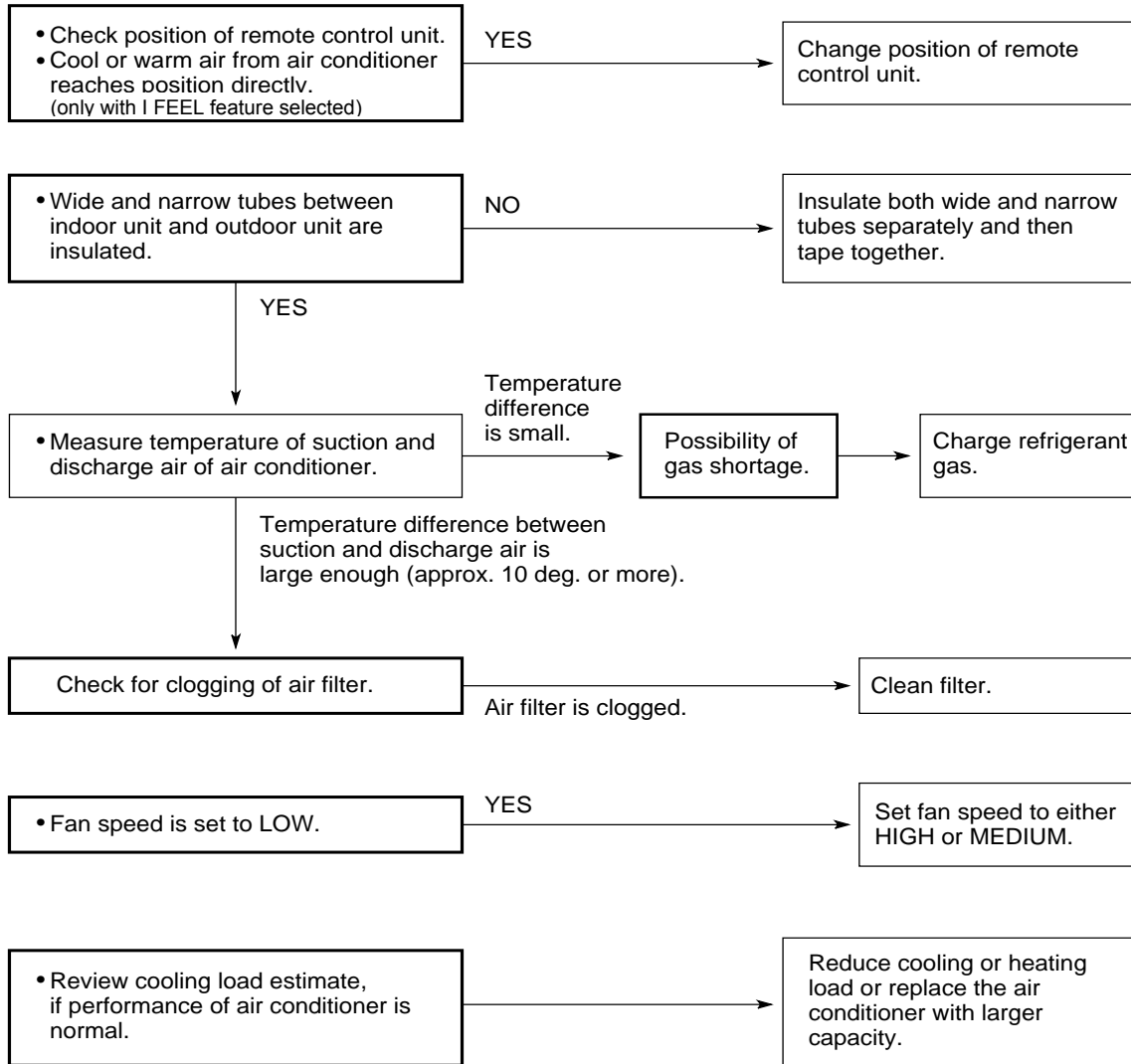
No voltage appears

Indoor PCB ass'y is defective

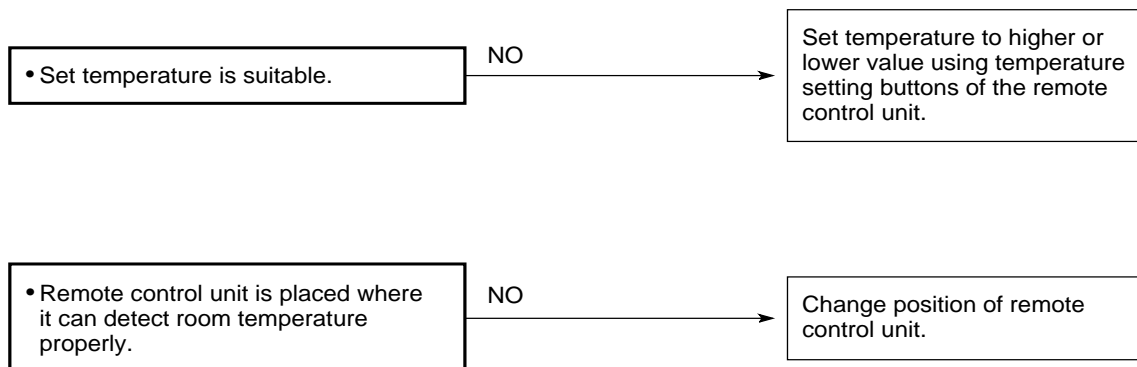
#### HEAT to COOL

Check voltage between  
terminals N and 6 (230V AC)

### 5-4-2. Poor cooling or heating.

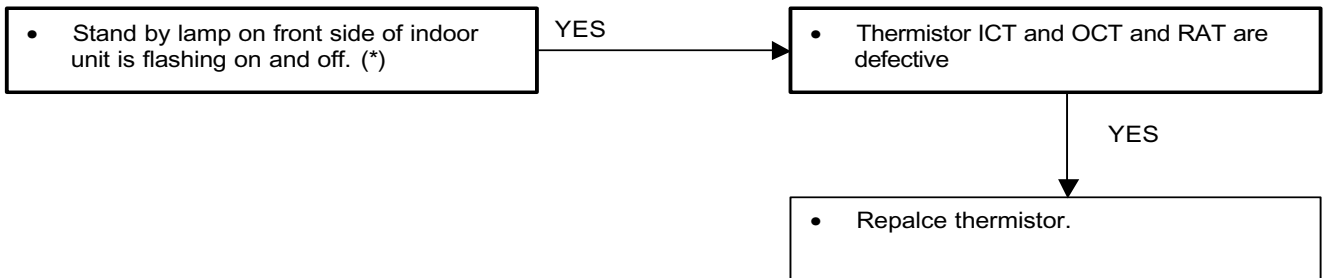


### 5-4-3. Excessive cooling or heating.



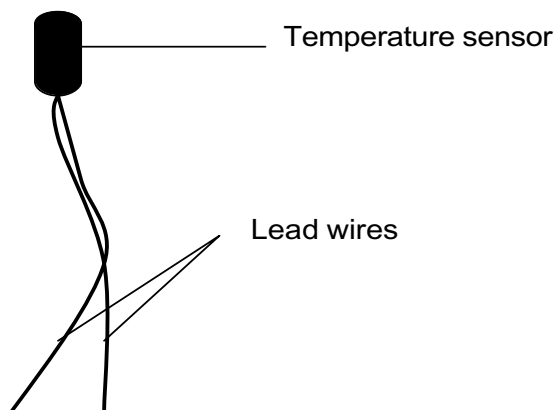
## 6-5 If a sensor is defective

6-5-1 ICT (indoor coil sensor) OCT(outdoor coil sensor) RAT (room ambient temperature) are defective.



### **NOTE** Alarm signal (\*)

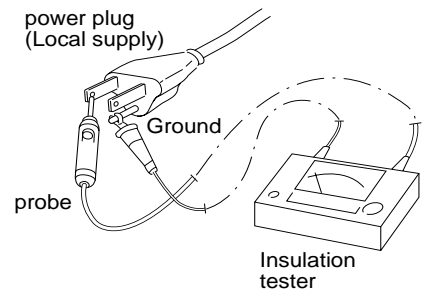
Stan by lampoon on the front side of the indoor unit will flash on and off when the thermistor is defective. At the same time the outdoor unit will stop. Indoor operate only for ventilation.



# 6. CHECKING ELECTRICAL COMPONENTS

## 6-1 Measurement of Insulation Resistance

The insulation is in good condition if the resistance exceeds  $2M\Omega$



**NOTE**

The shape of the power plug may differ from that of the air conditioner which you are servicing.

Fig. 1

### 6-1-1. Power supply wires

Clamp the grounding terminal of the power plug with a lead clip of the insulation resistance tester and measure the resistance by placing a probe on both the two power terminals. (fig.1)

Then, also measure the resistance between the grounding and other power terminals. (fig.1)

### 6-1-2. Indoor Unit

Clamp a metallic part of the unit with the lead clip of the insulation resistance tester and measure the resistance by placing a probe on each terminal screw where power supply lines are connected on the terminal plate. (fig.2)

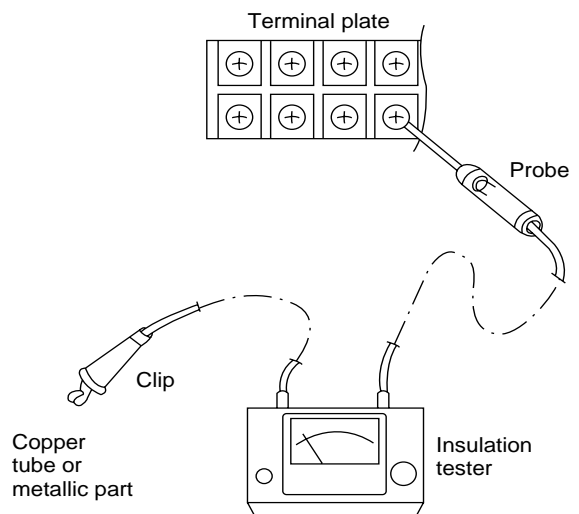


Fig. 2

### 6-1-3. Outdoor Unit

Clamp an aluminium plate fin or copper tube with the lead clip of the insulation resistance tester and measure the resistance by placing a probe on each terminal screw on the terminal plate. (fig.2) Note that the ground line terminal should be skipped for the check.

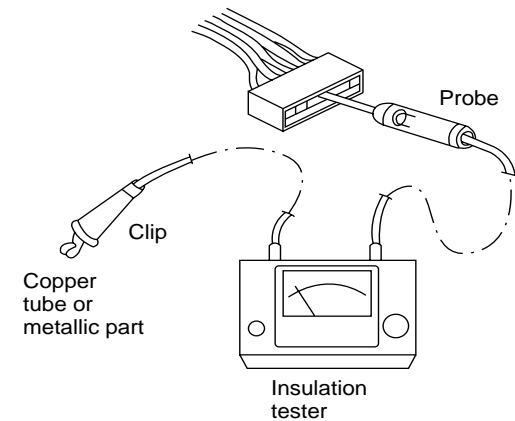


Fig. 3

### 6-1-4. Measurement of Insulation Resistance for Electrical Parts

Disconnect the lead wires of the desired electric part from terminal plate, capacitor, etc. Similarly disconnect the connector. Then measure the insulation resistance. (fig.3 and 4)

NOTE: Refer to electric wiring diagram

If the probe cannot enter the poles because the hole is too narrow then use a probe with a thinner pin.

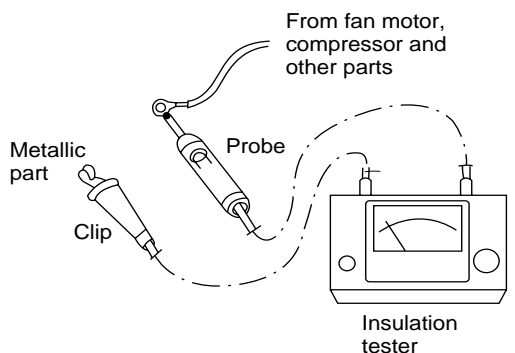


Fig. 4

## 6-2 Checking Continuity of Fuse on PCB Ass'y

Remove the PCB Ass'y from the electrical component box. Then pull out the fuse from the PCB Ass'y. (fig.5)

Check for continuity using a multimeter as shown in fig.6

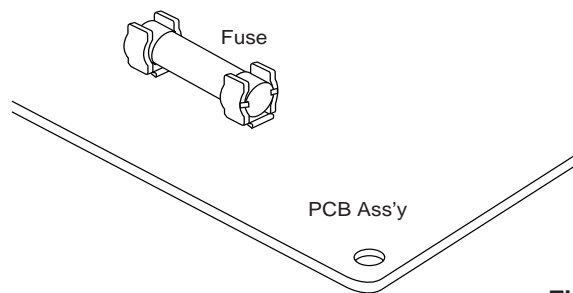


Fig. 5

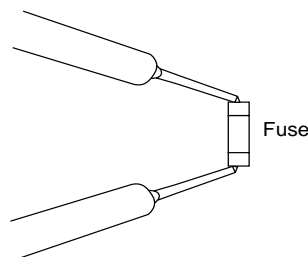


Fig. 6

## 6-3 Checking Motor Capacitor

Remove the lead wires from the capacitor terminals, and then place a probe on the capacitor terminals as shown in fig.7. Observe the deflection of the pointer, setting the resistance measuring range of the multimeter to the maximum value.

The capacitor is "good" if the pointer bounces to a great extent and then gradually returns to its original position.

The range of deflection and deflection time differ according to the capacity of the capacitor.

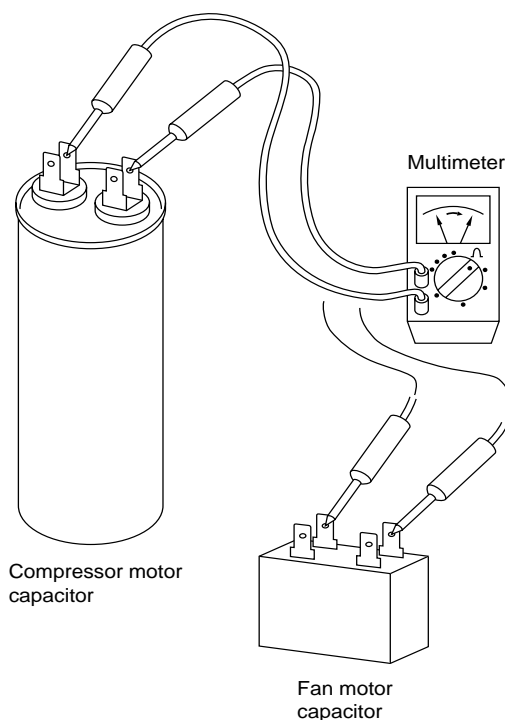


Fig. 7

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